Summary of Complaint: 11-C00296244-1

User Complaint Key: 11-C00296244-1

14-1 Sollet 11-16 Form Type: 2000F

Submitted Date: Apr 01, 2011

Source: WEB

<u>Admin</u>

DOCKET FILE COPY ORIGINAL

Disposition Status: Initial Review

Congressional Complaint: No

Type:

Category:

SubCategory:

Admin Comments

Form 2000F – Other Communications Complaint Not Covered by Form 2000A through Form 2000E

Consumer's Information:

First Name: Patricia Last Name: Lundgren

Company Name:

(Complete only if you are filing this complaint on behalf of a company or an organization.)

Post Office Box Number:

(Official Post Office box Number Only)

Address 1: 1004 E. 118th Terrace

Address 2:

Mailing Address (where mail is delivered)

City: Kansas City State: MO Zip Code: 64131

Telephone Number (Residential or Business):

E-mail Address:

* * * ANSWER EACH QUESTION THAT APPLIES TO YOUR SPECIFIC COMPLAINT * * *

- 1. Type of company that is the subject of your complaint:
- 2. Please provide the details of your complaint, including the dates, times and nature of any conduct or activity complained of and identifying information of any companies, institutions or individuals involved:
 - a. Date (mm/dd/yyyy):
 - b. Name of company or individual:
 - c. Details of the activity or conduct that form the basis for your complaint:

2000F

March 25, 2011

Received & Inspected

Federal Communications Commission 445 12th Street, SW Washington, DC 20554

APR -1 2011

RE: AT&T - T-Mobile merger

FCC Mail Room

To Whom It May Concern:

I am writing to ask that the FCC not approve the proposed merger between AT&T and T-Mobile. I have been a T-Mobile customer for seven years and have been pleased with their plan pricing and service. I was a long ago customer of AT&T and was not pleased with them and swore I would never be a customer of theirs again. So, I am not happy with this proposed merger as I do not want to have to be forced to become an AT&T customer.

As a consumer, it is difficult to understand how this merger will be good for us or for the country. It puts way too much control of the wireless industry in the hands of two companies (AT&T and Verizon). With these two companies controlling this sector, they will not have to be competitive.

AT&T is like a bad penny that keeps showing up. I realize that the current AT&T has grown from Southwestern Bell but many years ago our government spent millions of dollars breaking up AT&T as it had gotten too big and controlled too much of the telephone market. Please do not let this happen again.

And much like the jokes of long ago, Ma Bell being the only telephone company in town and acting like it, I think will ring true for AT&T if this merger goes through. Please check the Consumer Reports rankings from their January 2011 issue. The cell phone company ratings in every city in the country that was polled has AT&T at the bottom whereas T-Mobile ranks differently in different cities in the country.

If for some reason this merger goes through, T-Mobile customers should be allowed to get out of their contracts with no monetary penalty. We should not be forced to be a customer of a company that we want no part of. However, I truly hope reason prevails in this case and this merger is not approved.

Sincerely, Sunga

Patricia Lundgren 1004 E. 118th Terrace Kansas City, MO

816-941-3273